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Yalantis

USE OF AI-POWERED CHATBOTS FOR HR OPERATIONS: 15 REAL-LIFE EXAMPLES ACROSS INDUSTRIES

WHAT ARE SOME **REAL-LIFE USE CASES** OF AI CHATBOTS IN HR? **YALANTIS** DELVES INTO THE MARKET TO FIND OUT.

See how enterprises like yours use **AI-powered chatbots** to create an outstanding employee experience and improve operational efficiency.

INDUSTRY	HOW COMPANIES ARE USING AI CHATBOTS FOR HR
Information technology	■ Hewlett Packard Enterprise attracts, engages, and converts <u>20% more job seekers</u> into new hires.
Banking	■ US investment bank and financial services company Morgan Stanley helps wealth managers <u>swiftly locate and synthesize</u> answers from an extensive internal knowledge base.
Automotive manufacturing	■ General Motors <u>automates interview scheduling</u> , handling 1-2 million applications annually, leading to a more efficient and positive candidate experience.
Telecom and media	■ Telecommunications company AT&T gives employees <u>quick and simple answers</u> to HR questions and reduces employee meeting times by providing automated summaries and action items.
Tech	■ Hypercontext , an agenda tool for one-on-ones and team meetings, uses Donut’s AI-backed <u>chatbot tool</u> to foster a remote culture.
Finance	■ Indian non-banking financial company Mahindra Finances <u>ensures easy accessibility</u> to grievance redressal channels, HR policies, HR services, and creation of HR tickets on an employee’s handheld device.
Healthcare	■ India’s multi-speciality healthcare provider Manipal Hospital <u>helps 12,000+ on-roll employees</u> get answers to all their HR-related queries.
Fast food	■ McDonald’s helps <u>potential candidates</u> find a desired position and walks them through the application process.
Software & tech services	■ Workforce firm Velocity Global helps enterprise employees <u>quickly locate information</u> across their applications.

INDUSTRY

HOW COMPANIES ARE USING AI CHATBOTS FOR HR

Food, consumer goods

- US food company **Johnsonville** helps employees [locate internal information](#) across a variety of systems for easy access to data and insights.

Healthcare, consumer goods

- US multinational consumer products company **Colgate-Palmolive** is experimenting with generative AI to [develop e-learning content](#) for employees.

Software & tech services

- The AI platform of US multinational technology company **IBM** [sifts through employee data](#), such as past performance, skills, training status, and tenure, generating recommendations for managers to review

Satellite television, telecommunications

- American TV provider **Infinity Dish** [saves manpower with a chatbot](#) both for hiring and internal purposes. It screens applicants, schedules interviews, and conducts background and reference checks.

Education

- Non-profit educational organization **Khan Academy** [uses an AI chatbot to ease the load](#) of routine tasks on teachers and administrators.

Commercial support

- AI company **Viable** extracts [meaningful insights](#) from feedback and large data sets.



TO SUM IT UP: MOST PREVALENT REAL-LIFE USE CASES OF AI-POWERED CHATBOTS FOR HR

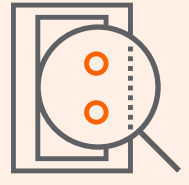
Our in-depth exploration of AI chatbots highlights these major applications for HR processes:

- Addressing HR queries through a central source of company information
- Streamlining resource-heavy processes like recruitment
- Tailoring the employee experience across various lifecycle stages such as onboarding

Implementing valuable business use cases, AI-powered solutions are only going to get more intelligent – and those who don’t adopt them will fall behind.

LOOKING FOR A WAY TO COVER **ALL AI CHATBOT USE CASES** YOUR BUSINESS REQUIRES?

For a tailored solution without the hassle of starting from scratch, consider a **customizable generative AI chatbot**. It can seamlessly fit your business needs, no matter your industry or company size.



EXPLORE A **CUSTOMIZABLE AI-POWERED CHATBOT** FROM YALANTIS TO OPTIMIZE HR OPERATIONS AND REDUCE COSTS.